

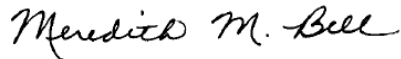
# Performance Support Systems, Inc. Web Hosting Site Security Statement

## 1. Physical Security

- 1.1 Power: A redundant UPS system that provides sufficient capacity to run all equipment until generators take over power requirements.
- 1.2 Security. Physical access to the equipment, wiring and ports is denied except for authorized personnel or those accompanied by authorized personnel.
- 1.3 Connection. Network connectivity to the facility is designed to provide high capacity and fully redundant.

## 2. Data Security

- 2.1 Unauthorized access. PSS has designed and implemented security features for the site to provide protection against unauthorized access.
- 2.2 Data backups. Daily data backups are provided. Backups are stored at a secure off-site facility.
- 2.3 Disaster Recovery. Written procedures for disaster recovery, security, and system monitoring exist.
- 2.4 Encryption. Personal information and other data stored on the servers are encrypted.
- 2.5 Virus protection. PSS has an ongoing process for upgrading virus protection and prevention.
- 2.6 Connection. All Internet transmissions containing sensitive information are SSL encrypted (https).



Meredith M. Bell  
President, Performance Support Systems, Inc.